



Notice to all Accredited Repair Shops

Notice to all MCG Users – Requesting Shop Material over \$10 on Glass-Only Claims

Date published: September 20, 2022

MCE & MCG System Profile Changes

MPI continues to find ways to streamline processes in Glass Claim administration through ongoing conversations with the repair industry, Automotive Trades Association of Manitoba (ATA), and Manitoba Motor Dealers Association (MMDA).

MPI realizes that not all hardware is available in MCG for a shop to self-add, which results in a shop needing to email the Glass Audit Unit requesting that MPI update the invoice for them.

Effective Friday, September 16th, MCG users are not required to contact the Glass Audit Unit to have MPI add hardware that are over \$10 each as per the [Shop Materials](#) standard. MCG will now allow repair facilities to select a line under Global Parts, called “Shop Material Part Over \$10”.

This change streamlines the MCG process by reducing the need for facilities to contact MPI. It also allows the Glass Audit Unit to respond to higher priority claim requests sooner.

Claims with this new entry will be reviewed to confirm that supporting invoices and applicable net price were correctly applied to the claim.

This line is not to be added to the claim to account for the tempered and windshield shop material rate as these allowances are automatically calculated and added to the labour rate and total labour amount on the claim.

If you have any questions regarding this notice, please contact GAU@mpi.mb.ca.